



York offers construction defect claims handling program to insurance carriers and self-insured contractors

PARSIPPANY, N.J. (November 12, 2008) – York Insurance Services Group, a premier provider of a full range of insurance services, including claims administration, loss control, risk management, pool administration, specialized loss adjusting and others, today announced that it has launched a unique program to manage construction defect claims for insurance carriers who choose to outsource this specialty and also for self-insured construction contractors. The program is available nationwide.

Staffed entirely by experts and specialists, York’s Construction Defect Claims Practice manages all aspects of construction claims to the best possible outcome. This hands-on oversight includes:

- A thorough investigation and documentation of the claim and taking of statements;
- identification and retention of engineers, architects and other experts;
- representation of the client in mediation; and, should litigation become necessary,
- recommendation and supervision of legal counsel and briefing of the legal team and any expert witnesses.

York’s approach to construction defect claims includes preventing costly litigation by encouraging and attending mediation and by having only specialists handle this unique line of business. York’s construction defect claims specialists are not only highly knowledgeable in modern construction techniques, trends and materials, but they are also skilled claims handlers and negotiators who have spent decades managing construction-related claims.

“It’s a mistake to have less experienced adjusters or generalists handle construction defect claims,” says Clayton Hartley, construction defect practice leader with York. “For these types of claims, there’s a clear reduction in overall cost of loss when specialists manage the claims from the beginning.”

York’s program allows carriers to outsource the management of specialty claims in areas such as construction defect and thus save on employment and benefits costs. For self-insured contractors and builders, York’s expert management of construction defect claims lowers contractors’ overall cost of loss.

In addition to construction defect claims management, York also offers a unique proactive documentation and file archive service called “CDVault.” With CDVault, York’s experts will come in during or at the completion of any project and document all

subcontractors, employees working on the project, materials, vendors, inspectors, insurance contracts, client sign-offs and other information. Then York will archive that information. This way, even if a defect is discovered years after the completion of a project, the contractor will have all the contact information and documentation immediately on hand to vigorously defend the claim.

About York Insurance Services Group

York Insurance Services Group, Inc. is a premier provider of claims-handling, specialized loss adjusting, managed care, pool administration, loss control and other risk management and insurance services nationwide. York provides risk management and managed care solutions to a wide variety of strategic partners, including insurance carriers, self insureds, brokers, wholesalers, MGAs, programs, risk pools and public entities. York delivers customized claims solutions for all lines of business, including property, liability, products liability, ocean and inland marine, environmental, transportation and logistics, construction, and workers' compensation. York is based in Parsippany, N.J., and has nearly 1,200 employees nationwide. Visit us on the Web at www.yorkisg.com.