



News Release

DWC Audit Unit Issues Perfect UR Score to York's Morgan Hill Office

ORANGE, Calif., (September 9, 2009) – York Insurance Services Group, a premier provider of a full range of claims administration, risk management, and insurance services nationwide, today announced that its Morgan Hill office received 100 percent on the Division of Workers' Compensation's utilization review (UR) compliance audit. The Morgan Hill office also received a 0.61646 on the DWC's profile audit review (PAR), which is 65 percent better than the 1.76687 score required to meet PAR standards.

York, which includes Southern California Risk Management Associates and Gregory B. Bragg and Associates, was randomly selected this year to have its Morgan Hill office audited. Under DWC regulations, the audit unit is required to conduct routine PARs for all workers' compensation adjusting locations at least once every five years, starting in January, 2003.

"It's so exciting to see that our proprietary integrated UR, which we built in-house in 2004, has received such fantastic scores," said Jody Gray, president of York Public Entity. "This is the first external review we've had, and we've been waiting for some sort of affirmation that the processes and procedures we created to help the injured worker and comply with state regulations are working so well. This is a huge thumbs up for us!"

Devora Brainard, vice president of managed care, supervised the UR portion of the audit. "I think our perfect score in utilization review really shows the benefits of our integrated product and our efforts to maximize the coordination of medical staff and claims examining staff," she said. "We have always conducted internal auditing, but acing this external review is the next step in continuing to perfect our managed care product."

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About York Insurance Services Group

York Insurance Services Group, Inc., is a premier provider of claims-handling, specialized loss adjusting, managed care, pool administration, loss control and other risk management and insurance services nationwide. York provides risk management and managed care solutions to a wide variety of strategic partners, including insurance carriers, self insureds, brokers, wholesalers, MGAs, programs, risk pools and public entities. York delivers customized claims solutions for all lines of business, including

property, liability, products liability, ocean and inland marine, environmental, transportation and logistics, construction and workers' compensation. York is based in Parsippany, N.J., and has nearly 1,200 employees nationwide. Visit us on the Web at www.yorkisg.com.

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